

CONTENTS

FOREWORD BY PENDLETON HERRING	vii
I. THE PUBLIC LIBRARY INQUIRY	3
2. THE LIBRARY FAITH AND LIBRARY OBJECTIVES	12
3. THE BUSINESS OF COMMUNICATION	25
4. LIBRARY UNITS AND STRUCTURE	53
5. LIBRARY MATERIALS	76
6. LIBRARY SERVICES	92
7. LIBRARY GOVERNMENT AND POLITICS	110
8. LIBRARY FINANCIAL SUPPORT	136
9. LIBRARY OPERATIONS	171
10. LIBRARY PERSONNEL AND TRAINING	186
II. THE DIRECTION OF DEVELOPMENT	222
APPENDIX: METHODS AND SOURCES	247